

# Compliance: A retrospective

## Webinar resources and hyperlinks

### SLIDE 5 – TAX PRACTITIONER COMPLIANCE

Learn more about your obligations under the [Code of Professional Conduct](#).

### SLIDE 7 – BEFORE YOU MAKE A COMPLAINT

Read more about [complaints](#).

### SLIDE 8 – HOW TO MAKE A COMPLAINT

Use our [complaints form](#) to lodge a complaint.

### SLIDE 11 – INVESTIGATION PROCESS

Find out more about our [investigations process](#).

### SLIDE 17 – CONSEQUENCES FOR FAILING TO COMPLY

Learn more about [sanctions](#).

### SLIDE 26 – REVIEWABLE DECISIONS: ADMINISTRATIVE APPEALS

Read more about [the types of decisions that are reviewable](#).

### SLIDE 28 – CASE STUDIES

Read more [compliance case studies](#).

### SLIDE 32 – QUESTIONS

If you are unsatisfied with the outcome of a complaint:

- Use our [enquiry form](#) to seek an Independent Review.
- Contact the [Inspector-General of Taxation](#).
- Contact the [Office of the Australian Information Commissioner](#) for privacy concerns.

### SLIDE 33 – STAY IN TOUCH

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