

Confidentiality and conflicts – what to do!

Webinar resources and hyperlinks

SLIDE 4 – CODE OF PROFESSIONAL CONDUCT

Read the [Code of Professional Conduct](#) to better understand your obligations and responsibilities.

SLIDE 6 – CODE ITEM 6

See our [information sheet](#) unpacking Code item 6.

SLIDE 7 – CONFIDENTIALITY OF CLIENT INFORMATION

Find out more about confidentiality of client information for [tax agents](#) and [BAS agents](#).

SLIDE 10 – OBTAIN YOUR CLIENT'S PERMISSION

See our [practice note](#) about engagement letters.

SLIDE 14 – PRIVACY CONSIDERATIONS

For more information on privacy, refer to the Office of Australian Information Commissioner's [website](#).

SLIDE 16 – EXAMPLE: CLOUD COMPUTING

Read our [Cloud computing practice note](#) for more guidance on using the Cloud.

SLIDE 17 – EXAMPLE: OUTSOURCING

Refer to our [Outsourcing and offshoring practice note](#).

SLIDE 19 – CODE ITEM 5

Learn more about [Code item 5](#).

SLIDE 22 – MANAGING CONFLICTS OF INTEREST

Find out how to [manage conflicts of interest](#).

SLIDE 31 – CONSEQUENCES FOR FAILING TO COMPLY WITH THE CODE

Learn more about the [penalties and sanctions](#) we may impose.

SLIDE 35 – QUESTIONS

Watch our [previous webinar](#) about protecting client TFNs.

SLIDE 36 – STAY IN TOUCH

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