

# Cracking the Code

## Hyperlinks

### SLIDE 6 – FIVE KEY PRINCIPLES

Read more about your obligations under the [Code of Professional Conduct](#).

### SLIDE 9 – CODE ITEM 2

Learn about complying with your [personal tax obligations](#).

### SLIDE 10 – CODE ITEM 3

Find out more about [passing on refunds](#).

### SLIDE 12 – CODE ITEM 4

Read more about Code item 4 for [tax \(financial\) advisers](#) and [tax and BAS agents](#).

### SLIDE 14 – CODE ITEM 5

Brush up on managing [conflicts of interest](#).

### SLIDE 16 – CODE ITEM 6

- Refer to our resources on [confidentiality of client information](#)
- Learn about [cloud computing](#)
- See our practice note on [outsourcing and offshoring](#).

### SLIDE 19 – CODE ITEM 8

See the [types of CPE activities](#) we consider appropriate.

### SLIDE 20 – EXAMPLE: CPE

Find out more about our [CPE policy](#).

## SLIDE 22 – CODE ITEM 9

Find out more about [reasonable care](#).

## SLIDE 27 – CODE ITEM 12

Check out our [Information factsheets for clients](#).

## SLIDE 28 – CODE ITEM 13

See our [PI insurance webpage](#) for more information.

## SLIDE 31 – PENALTIES AND SANCTIONS

Learn about the [penalties and sanctions](#) we can impose and [appeals](#).

## SLIDE 32 – CASE STUDIES

Access our [compliance case studies](#).

## SLIDE 35 – REVIEW OF THE TAX PRACTITIONERS BOARD

- Read the Independent Review of the TPB [Final Report](#)
- Read the [Government Response](#).

## SLIDE 37 – QUESTIONS

Read our [Supervisory arrangements and supervision and control guidance](#).

## SLIDE 38 – STAY IN TOUCH

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