

# Tax time tips

## Hyperlinks

### SLIDE 6 – CLIENT VERIFICATION

Find out why [client verification](#) is important.

### SLIDE 7 – EVIDENCE TO VALIDATE A CLIENT'S IDENTITY

Learn more about our [POI requirements for client verification](#).

### SLIDE 9 – ELECTRONIC AND REMOTE VERIFICATION

Read our Practice note on [cloud computing](#).

### SLIDE 14 – WHAT IS AN ENGAGEMENT LETTER?

Learn more about [letters of engagement](#) and their benefits.

### SLIDE 15 – WHY USE AN ENGAGEMENT LETTER?

Learn more about your obligations under the [Code of Professional Conduct](#).

### SLIDE 18 – REGISTERED TAX PRACTITIONER SYMBOL

Download your unique registered tax practitioner [symbol](#). It's free to use.

### SLIDE 20 – WHAT'S NEW THIS TAX TIME?

- Learn more about the ATO's changes to [record keeping requirements](#).
- Find out about [reduced refunds and debit assessments](#).
- Check the eligibility for [low income tax offset or low and middle income tax offset](#).
- Learn more about why the ATO have used credits or refunds clients have become entitled to, to pay off [debts on hold](#).

## SLIDE 24 – PROTECT YOUR PRACTICE

Find out how to protect your [myGovID](#).

## SLIDE 23 – CLIENT VERIFICATION

Learn more about the [ATO's Client verification methods](#).

## SLIDE 24 – PROTECT YOUR PRACTICE

- Applying the [ACSC's Essential 8 mitigation strategies](#) can safeguard your ecosystem from cyber incidents.
- Check that your staff have appropriate permissions for their role in [Access Manager](#).

## SLIDE 27 – CYBER SECURITY RESOURCES

Check out these resources you can use to educate your staff and clients:

- The [ACSC](#) provide critical actionable guidance on cyber safety and security.
- The [OAIC](#) hold guidance on data breach response plans and reporting data breaches.
- The [ATO](#) provide guidance for tax professionals and their clients on cyber and scam safety.

## SLIDE 28 – COMMON MISTAKES

See the ATO's new main residence exemption fact sheet that's part of the [Investor's toolkit](#).

## SLIDE 29 – SUPPORT

- Find out more on how to set up a [payment plan](#) for clients online.
- Check out the ATO's super health check [resource](#) you can email, print, or provide as a QR code to your clients.
- Find out more about the [super health check resource](#).

## SLIDE 31 – STAY IN TOUCH

Register for free [TPB webinars](#).

Access our [webinar resources](#).

Check out our [YouTube channel](#) to access webinar recordings and claim free CPE.

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