

Questions at the coalface

Webinar resources and hyperlinks

Law reform

- Read PricewaterhouseCoopers' (PwC) [Compliance Report](#) in response to our Order issued on 25 November 2022.
- Read our [compliance matters page](#) to learn about the focus of our new expanded compliance program and how we are enhancing the integrity of the registered tax practitioner profession.

Policy

- Read our [proof of identity guidelines](#) and share our handy [factsheet](#) that summarises our requirements with your clients.
- Refer to our Practice note on [letters of engagement](#).

Client Services

- Find out when your registration expires on the [TPB Register](#).
- Use our [CPE log](#) to record your continuing professional education (CPE) activities.
- Watch our [video](#) to learn how to update your professional indemnity insurance policy details with us via [My Profile](#).
- Learn more about multi factor authentication from our [FAQs](#).
- Tell us about your [recognised professional association](#) membership.

Information technology

- Watch our [webinar](#) to learn how to assess any potential cyber risk to your business and the steps you can take to protect your practice and client information. Read the accompanying [FAQs](#).
- For some helpful information, refer to:
 - [Protect your practice from cyber-attacks](#).
 - [Top cyber security tips for businesses](#) on the Australian Taxation Office (ATO) website.
 - [Security advice for tax professionals](#) on the ATO website.
 - [Essential Eight Maturity Model](#) on the Australian Cyber Security Centre website.

Legal Unit

- Learn more about our compliance outcomes via our [compliance case studies](#) and [media releases](#).
- Find out more about the [Privacy Act 1988](#) and your obligations to [protect tax file number information](#) on the Office of the Australian Information Commissioner's website.

Compliance

- Learn about [high-risk tax practitioners](#).
- Read our [unregistered preparers strategy](#).
- [Make a complaint](#) and learn about the type of [complaints](#) we can and cannot investigate.

Stay in touch with the TPB

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