Questions at the coalface

Webinar resources and hyperlinks

Law reform

- Read about important changes to the *Tax Agent Services Act 2009*.
- Review our FAQs to learn more about disqualified entities.
- Refer to our disqualifying events declaration and consent form.
- Learn more about civil penalty provisions.
- Learn more about your obligations under the Code of Professional Conduct (Code) in relation to disqualified entities.
- Learn more about the consequences for failing to comply with the Code.

Client Services

- Learn more about the annual registration process and check out our FAQs.
- Find out when your registration expires on the TPB Register.
- Read our proof of identity guidelines and share our handy factsheet with your clients that summarises our requirements.
- Refer to our Practice note on letters of engagement.
- Use our CPE log to record your continuing professional education (CPE) activities.
- Watch our video to learn how to update your professional indemnity insurance policy details with us via My Profile.
- Learn more about multi factor authentication from our FAQs.
- Make sure you tell us about your recognised professional association membership.

Legal Unit

- Learn more about our compliance outcomes via our compliance case studies and media releases.
- Find out more about the *Privacy Act 1988* and your obligations to protect tax file number information on the Office of the Australian Information Commissioner's website.

Information technology

- Watch our [Cyber security - back to basics webinar](#) to learn more about why cyber security matters, what motivates cyber criminals, your relevant Code obligations, the types of cyber threats and tips to keep you safe, including the Essential Eight. Read the [accompanying FAQs](#).

- Read more about [confidentiality of client information](#).
- Read our guidance on [client verification](#) to help minimise risks of identity fraud affecting yourself, your practice, taxpayers and the government.
- Find out how to [protect your practice from cyber-attacks](#).

- Learn more about the common [online security risks](#) and see advice on what you can do to protect yourself on the Australian Cyber Security Centre website.

- Learn how to [recognise and report scams](#) on the Australian Cyber Security Centre website.

- Find out more about the [Essential Eight Maturity Model](#) on the Australian Cyber Security Centre website.

- See [top cyber security tips for businesses](#) on the Australian Taxation Office (ATO) website.

- See the ATO's [Security advice for tax professionals](#).

- Find [tips for preventing data breaches](#) from the Office of the Australian Information Commissioner.

Compliance

- Learn more about your obligations under the [Code](#).
- Learn more about your [personal tax obligations](#).
- Read more about [fit and proper requirements](#).
- Learn more about your other regulatory obligations such as maintaining [professional indemnity insurance](#) and [CPE](#) requirements.
- Learn about [high-risk tax practitioners](#).

- Read our [unregistered preparers strategy](#).

- [Make a complaint](#) and learn about the type of [complaints](#) we can and cannot investigate.

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