Questions at the coalface

Hyperlinks

Law reform

- Learn about your additional time to comply with new Code obligations
- Read about important changes to the *Tax Agent Services Act 2009*.
- Check out our FAQS on the Code Determination

Client Services

- Check out our annual registration FAQs.

- Find out when your registration expires on the TPB Register.

- Read our proof of identity guidelines and share our handy factsheet with your clients.
- Refer to our Practice note on letters of engagement.

- Use our CPE log to record your continuing professional education (CPE) activities.

- Watch our video to learn how to update your professional indemnity insurance policy details via My Profile.
- Learn more about multi-factor authentication from our FAQs.
- Make sure you tell us about your recognised professional association membership.

Compliance

- Find out about the recent enhancements to the TPB public register.
- Learn more about your obligations under the Code of Professional Conduct.
- Learn more about your personal tax obligations.
- Read more about fit and proper requirements.
- Learn more about your other regulatory obligations such as maintaining professional indemnity insurance and CPE requirements.
- Learn about high-risk tax practitioners.
- Read our unregistered preparers strategy.

Legal Unit

- Learn more about our compliance outcomes via our [compliance case studies](#) and [media releases](#).

- Find out more about the *[Privacy Act 1988](#)* and your obligations to [protect tax file number information](#) on the Office of the Australian Information Commissioner's website.

- Read about the new [Administrative Review Tribunal (ART)](#)
- Learn about the [Fraud Fusion Taskforce](#).

Information technology

- Read more about [confidentiality of client information](#).
- Read our guidance on [client verification](#) to help minimise risks of identity fraud affecting yourself, your practice, taxpayers and the government.
- Find out how to [protect your practice from cyber-attacks](#).

- Learn more about the common [online security risks](#) and see advice on what you can do to protect yourself on the Australian Signals Directorate's (ASD) website.

- Learn how to [recognise and report scams](#) on the ASD website.

- Find out more about the [Essential Eight Maturity Model](#) on the ASD website.

- See [top cyber security tips for businesses](#) on the Australian Taxation Office website.

- Find [tips for preventing data breaches](#) from the Office of the Australian Information Commissioner.

Stay in touch with the TPB
- Read our [2024-25 Plan](#).
- Register for [TPB webinars](#).
- Access our [webinar resources](#).
- Check out our [YouTube channel](#) to access webinar recordings and claim free CPE.
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