



# Conflicts of interest and confidentiality with government, keeping proper client records, competency, and quality management systems

# Hyperlinks

## SLIDE 5 – NEW CODE OBLIGATIONS

- > Learn more about the <u>Determination</u> and the <u>Code of Professional Conduct</u>.
- > Our FAQs will address some of your questions and concerns.

#### SLIDE 6 – APPLICATION DATE

Refer to the Minister's media release and Application date for more information.

# SLIDE 8 – MANAGING CONFLICTS OF INTEREST WIT (S20) AND SLIDE 12 – MAINTAINIG CONFIDENTIALITY WITH GOVERNMENT (S25)

Refer to our information sheet. <u>TPB(I)</u> 46/2024 Managing conflicts of interest when undertaking activities for government and maintaining confidentiality in dealings with government.

### SLIDE 14 - KEEPING PROPER CLIENT RECORDS (s30)

Refer to our information sheet <u>TPB(I)</u> <u>47/2024</u> Obligation to keep proper client records of tax agent <u>services provided.</u>

# SLIDE 17 – ENSURING TAX AGENT SERVICES PROVIDED ON YOUR BEHALF ARE PROVIDED COMPETENTLY (s35) AND SLIDE 22 – QUALITY MANAGEMENT SYSTEMS

Refer to our information sheet <u>TPB(I)</u> <u>48/2024</u> Supervision, competency and quality management under the Tax Agent Services Act 2009.

### SLIDE 19 – STAY IN TOUCH WITH THE TPB

- > Register for free <u>TPB webinars</u>.
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- > Visit our <u>newsroom</u>.
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